

## **Camnetics, Inc. Privacy Policy**

We respect your privacy entirely, and therefore, our privacy policy is very simple and straightforward. Short of a Court Order served upon us to disclose information based on some activity on your part, your privacy is 100% protected at Camnetics, Inc.

### **Unsolicited E-mail also known as SPAM**

- We ask for your e-mail address so we can quickly and easily communicate with you if there are any questions or concerns about your order. If you are on support and maintenance, our system is set up to e-mail you a reminder when your support and maintenance is about to expire, and an expiration notice if it does expire. We do not sell, share, or otherwise disclose your e-mail address to third parties. We may send one or two follow-up emails if you do a free trial of our software. We do not e-mail your account with any advertisements.

### **Your Telephone Number**

- When you order from us, we ask for a daytime phone number so we can contact you if there are any questions or problems concerning your order. A daytime contact phone number for you is also important for shipping documents in case there are delivery problems. We may make one follow up call if you do a free trial of our software. Under no circumstances do we do unwanted marketing. We do not sell, share, or otherwise disclose your telephone number to third parties.

### **Your Billing and Shipping Address**

- Your billing and shipping address is maintained indefinitely at Camnetics, Inc. as part of your customer file. We do not sell, share, or otherwise disclose your address to third parties except as necessary to complete shipping documents.

### **Your SolidWorks and/or Inventor Serial Number**

- When you order from us or request a free trial we ask for your SolidWorks and/or Inventor serial number because that is the serial number to which we will link your Camnetics software. We may use that serial number to issue your permanent or temporary registration code. We do not sell, share, or otherwise disclose your serial number to third parties, with the exception of your SolidWorks or Inventor reseller.

### **Your Credit Card Details**

- We retain your credit card details for a reasonable period of time in case there is a billing inquiry or any issues concerning your transaction. We do not maintain electronic credit card data.

### **When you order by Phone:**

- When you order by phone, the phone is answered in our office. It is a private place.

### **Third Party Sites:**

- Our website contains links to websites owned and maintained by other companies. Camnetics is not responsible for the content or privacy practices of any website or company besides our own.

### **Questions?**

- If you have questions about privacy issues that are not covered here, please email us at [support@camnetics.com](mailto:support@camnetics.com)

**Thank you for your business!**